

OPTION 3

CULTIVATION OF SUPPORT

This service is intended for institutions that have already amended or created new policy, or those that have completed the first two service options on this menu and need assistance with cultivating institutional support for the changes.

SERVICE DETAILS

SRS will work with institutional leadership to co-create a stakeholder engagement plan. This includes the mapping of stakeholder perspectives, identification of internal and external champions, and establishing a schedule for, and facilitating, group and individual conversations. The service timeframe for a single institution is approximately 2-6 months.

INSTITUTIONAL COMMITMENTS

Institutions must share their new policies and/or processes with the SRS team and schedule and actively participate in a series of facilitated leadership meetings to co-create the plan. Institutions must also schedule group and individual conversations with those identified in the engagement plan as integral to the policy reform efforts.

DELIVERABLES

Institutions will receive a written stakeholder engagement plan along with an associated slide deck and an information sheet with key talking points to guide their conversations, as well as a written synopsis of learning from the facilitated conversations.



CONSIDERATIONS FOR SERVICE REQUESTS

The following should be considered when crafting service requests related to Policy Capacity services:

SOLUTION INTEGRATION

SRS can focus any of the options on the menu to the solution areas of developmental education reform, advising, and digital learning, but can also provide institutions with assistance evaluating and adopting key policies that influence the student experience from admissions to graduation.

COHORTS

All services on the menu can be delivered for a single institution or for a cohort of institutions.

For the first three options on the menu, cohorted service will include the following meetings for all institutional participants:

- A launch meeting to create shared expectations for the service delivery and develop an understanding of desired outcomes
- A mid-service meeting for networked learning around policy opportunities and challenges
- A culminating meeting where the institutions share their policy successes and describe future transformation efforts

Between these cohort meetings, SRS will provide customized technical assistance to individual institutions, as detailed in the service menu. Timeframes for cohorted services will be adjusted to incorporate the convenings and ensure that each institution receives the appropriate level of service. SRS may design service delivery differently when engaging a cohort compared to an individual institution.

The Policy Workshop is designed to be delivered in cohorts that span multiple institutions, held in a central location. However, SRS can deliver the workshop content to a single institution if that institution hosts the event on its campus.

CUSTOMIZATION

SRS recognizes the unique needs of each institution and wishes to provide customized and contextualized support to each. Intermediaries for Scale are encouraged to contact SRS to discuss customization of any of the services on the menu or to develop a customized service to address additional policy capacity needs that may arise.

CONTACT

For more information about Policy Capacity services, please email Vanessa Keadle at vanessa@studentreadystrategies.com, to schedule a conversation.